



For Immediate Release

16 March 2006

Hedra wins Learning Skills Council Contract

Hedra plc is pleased to announce that it has been awarded the contract to deliver consultancy services to the Learning Skills Council (LSC) in the delivery of a Business Blueprint for the LSC's *agenda for change* Programme.

The *agenda for change* programme is designed to transform the LSC into a more customer-focused, sector aligned organisation that is capable of delivering enhanced services to customers and stakeholders. Developing a coherent Blueprint and effective operating model is crucial to achieving this transformation.

Hedra will work with LSC to develop the *agenda for change* Blueprint, utilising the extensive preparation and analysis that has already been completed. Hedra will provide the LSC with the structures, tools and expertise to assist the development of the Blueprint, with the intention of creating a model for the business which can be used thereafter to govern all subsequent *agenda for change* implementation activities.

Hedra will commence the first phase of the work, the 'service initiation', on 27 March 2006, for a duration of three months.

Commenting on the award of the contract, Richard Goold, Hedra's Education Lead, said: "We are very excited about working on the LSC *agenda for change* Programme. It is a major transformation programme designed to meet the core needs of the sector and to drive change within the LSC itself. Our objective is to establish a business model which permits effective governance for the implementation of *agenda for change*, ensuring that the implementation activity is consistent with the overall vision of the programme. We are delighted to have been selected to work with LSC on this significant project."

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Notes to Editors

About Hedra plc

Hedra plc is a consulting, solutions and service company. We are the largest consultancy specialising in UK public services, with a significant private sector capability. Our clients include central government, local government, NHS, Ministry of Defence, aerospace, utilities and energy and a wide range of public service agencies. Our capabilities include business change and transformation, customer services, corporate services, procurement and supply chain, information management and systems engineering services. We help organisations to set corporate direction, build their organisational capacity and deliver solutions that drive effectiveness and efficiency. Our commitment is to deliver outcomes and benefits that drive superior performance.

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